

Camping Gouffre de la Croix***

1050 route du pont de vezor
38680 CHATELUS

GENERAL CONDITIONS OF SALE

HOME SCHEDULE 8h - 13h and 3:00 p.m. to 22.30 p.m.5 (July and August)

TIME PORTAL 8am – 22.30 p.m outside of these hours you can leave your car at the entrance of the campsite.

RATES: Our rates include access to games and sports equipment. The tax of stay is 0.50 €

ANIMALS: They are accepted on the pitches according to the law and regulations, upon presentation of their vaccination up to date. Dogs first and second categories are not allowed.

RESERVATIONS: Recommended in July and August. Booking fee camping or rent: 17 € per installation. The booking is made on a strictly personal. You can under no circumstances sublet or assign your rights under this agreement without our consent. The delayed arrival or departure for personal reasons before the planned stay will not give rise to a refund of amounts paid. In most cases you can park your car on your site if nearby.

Reside in the campsite implies the respect of the rules posted at the site entrance and reception and given to the tenant at his request. Failure to do so may result in exclusion from the campsite without any reimbursement of the remaining stay.

The use of electric fryers or not is prohibited in rentals. You have the opportunity to barbecue charcoal on the site but it is forbidden to light fires on the ground.

Our electrical terminals are located in the middle, we recommend that you bring an extension cord at least 25 m.

RESERVATION LOCATION: The reservation is confirmed after receipt of a deposit of 30% on the total price (+ booking fee of 17 € / location). The balance must be paid one month before your stay. If the rental booked is not occupied within 24 hours after the due date and the delay is not reported in charge may dispose of the property without refund of the deposit and fees.

Arrival: Spots available from 15 pm (in the morning if not occupied). The maximum dimensions for location of a car + caravan or tent. Any installation or additional vehicle will be charged. For electricity, provide an electrical cable 25 meters and an european adaptor. Any changes during the stay (number of people) must be reported immediately upon receipt .

The campsite has 2 inputs if you arrive with a caravan we recommend you to park outside the camp until we have shown you your location in order to avoid unnecessary maneuvers

Departure: Balance to adjust at your arrival and locations 12H to release later.

BOOKING A RENTAL: The reservation is confirmed after receipt of a deposit equal to 30% of the stay (+ booking fee of 17 € / rental). The balance must be paid one month before arrival at the campsite. Guarantees will be required on arrival and returned on departure after checking the inventory and inventory (deposits € 150 in cash for the rent and the cleaning).

Arrival: Keys from 15H. No arrivals or inventory after 20H. The number of users can not exceed the capacity of the equipment. In case of abuse, this would result in a breach of contract. The material each property is subject to an inventory. Dishes, light blankets and pillows are provided. To avoid any dispute, the tenant may wish to monitor and report to the Home Office any discrepancies within 24 hours of arrival. Our rentals are equipped with TV.

Check out: Before 10am on prior appointment (inventory, inventory). Cleaning is the responsibility of the tenant. If management deems it necessary, the cleaning deposit of € 50 will be retained.

INSURANCE: it should ensure the camper. The site disclaims any liability in case of theft, fire, weather, etc.. And ... incident under the responsibility of the camper.

CANCELLATION: We propose you an cancellation insurance for your stay .Without any cancellation insurance we don't return money .In case of early departure, no refund will be made. If canceled before the start of the stay, it must be by registered letter. For cancellations received more than 30 days before arrival 50% of the deposit is refunded except the booking fee. For cancellations received less than 30 days before arrival, the entire deposit or stay is guarded. On the locations, the entire booking amount in case of no-show at the arrival.

MISCELLANEOUS: Each camper is required to comply with the rules of the campsite Gouffre de la Croix camping reserves the right to expel any person contravening the rules.

IMAGE RIGHTS: You expressly authorize the campsite without consideration to use on all media photos of you or your children might be taken during your stay for the advertising needs of the campsite.

Médiation des litiges de la consommation :Conformément aux dispositions du Code de la consommation concernant « le processus de médiation des litiges de la consommation », le client a le droit de recourir gratuitement au service de médiation proposé par (nom de la société). Le médiateur "droit de la consommation" ainsi proposé est MEDICYS.

See you soon in the campsite Gouffre de la Croix and tank you for your understanding.